



FlexiPOS

Guidelines



The Bank is supervised by the CBA.

The FlexiPOS app allows you to transform your phone into a POS terminal and accept contactless payments. It is compatible with NFC- and internet-enabled smartphones running Android 8.1 or later and can be used to accept payments from any contactless card.

Below is a step-by-step guide for activating the service, as well as information about some of its handy features.

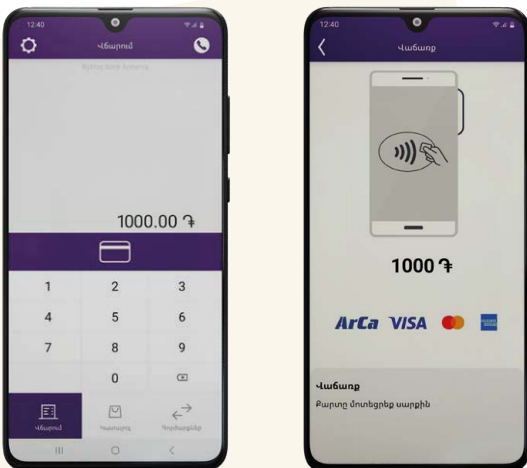
■ How to activate the service



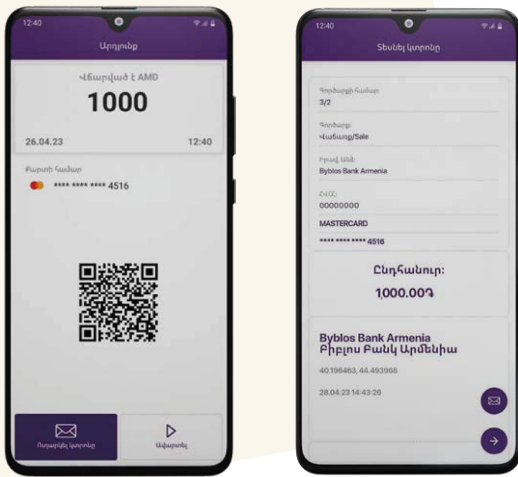
- Download the app from the Play Store
- Enter the e-mail address provided to the Bank earlier
- Enter the password sent to that address

And that's it, you are all set.

■ How to accept a payment



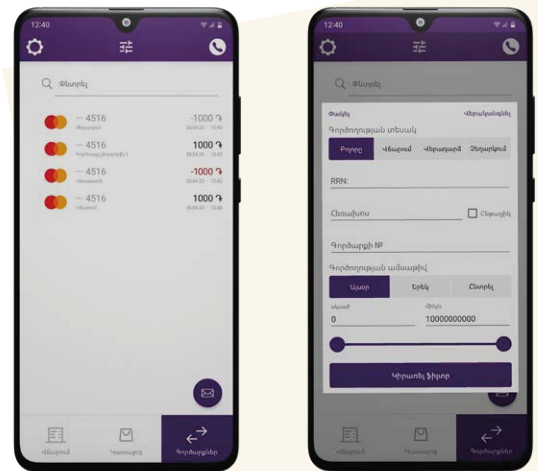
- Enter the amount
- Tap on the button with the card icon
- When the contactless symbol appears on the screen, hold the card near the back of the phone
- Look for the check mark to confirm the payment is complete



- The e-receipt generated as a result can then be sent to the customer's email. The vendor can also give them the QR code of the coupon to scan, and complete the transaction afterwards.

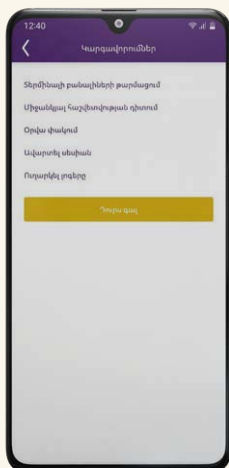
■ How to refund / cancel a payment?

- Go to Transactions
- Select the transaction* and press Cancel/Refund
- When the contactless symbol appears on the screen, hold the card near the back of the phone
- Look for the check mark to confirm the process is complete



*Transactions performed that day can be accessed in the Transactions menu. If the transaction was made the previous day or earlier, filters need to be used.

■ Other features



The FlexiPOS app also enables business to:

- Update terminal keys
- View interim reports
- Close the day
- Finish the session
- Send the logs