

ATTENTION

Tariffs and conditions laid out in this information bulletin are subject to change. In order to obtain additional up-to-date information about Byblos Bank Armenia terms deposits, please call us at +374 60 61 61 00, visit the Bank's official website at byblosbankarmenia.am or stop by one of our branches, which are located at the following addresses:

- Abovyan 6, Yerevan
- Amiryan 18/3, Yerevan
- Komitas 38/2, Yerevan
- Baghramyan 84/1, Yerevan

You may communicate with the Bank by post or email. The latter eliminates the risk of loss of information and ensures secrecy.

Your Financial Directory (fininfo.am) is an electronic platform that helps compare services offered to individuals and facilitates the selection of the most efficient option for you.

DYNAMIC DEPOSIT

Dynamic deposit is one of the most convenient ways of saving and earning income at the same time. It is cumulative, which means the Customer can replenish the funds during the entire term of the deposit (except for three months prior to maturity).

INTEREST RATE

Dynamic deposits are attracted in AMD, USD and EUR from individuals.

Interest against the Dynamic deposit is paid quarterly through a transfer to the Customer's card account with the Bank.

Interest is calculated based on the daily closing balance of the account.

CURRENCY	AMOUNT	12 MONTHS	18 MONTHS	24 MONTHS
AMD	1,000,000 - 90,000,000	9.25%	9.25%	9.5%
USD	2,000 - 180,000	4%	4%	4.25%
EUR	2,000 - 150,000	1.25%	1.5%	2.25%

ANNUAL PERCENTAGE YIELD

CURRENCY	12 MONTHS	18 MONTHS	24 MONTHS
AMD	9.58%	9.58%	9.84%
USD	4.06%	4.06%	4.32%
EUR	1.26%	1.51%	2.27%

Dynamic deposit is subject to repayment upon the first request of the Customer. No partial repayment of the Deposit will be processed. Upon premature repayment of the dynamic deposit, recalculation of all interests will be made based on the effective interest rate set for Easy Savings Account:

CURRENCY	Interest rate	
AMD	4%	
USD	1%	
EUR	0.1%	

As a result of recalculation, if more interest is paid to the Customer, the overpaid interest is deducted from the refundable deposit amount, and the deposit amount is refunded to the Customer afterwards.

Dynamic Deposit annual interest rate calculation sample

TENOR	1 year		
INTEREST RATE	10%		
CURRENCY	AMD		
AMOUNT	5,000,000		
ΙΝϹΟΜΕ ΤΑΧ	10%		

Interest payable quarterly

I = ((5,000,000 * 10%) * ¼) - 10% = 112,500

Deposit annual interest yield calculation

$$A = \sum_{n=1}^{N} \frac{K_{n}}{(1 + APY)^{(D_{n}/365)}}$$

Where:

- 1. A the initial deposit amount,
- 2. n sequential number of repayment,
- 3.N last cash flow, generated under the deposit agreement (including cash flow on the day of deposit attraction), after which the deposit agreement matures,
- 4. Kn mandatory cash flows at attraction and/or during the deposit agreement included the invested deposit and/or capitalized interest and other cash flows, if any,
- 5.Dn a number, indicating the number of days since the attraction to the regular nth cash flow inclusive, in the event that cash flows at the time of deposit D1 = 0.

TERMS

Customers can fix a Dynamic Deposit at one of the Branches of the Bank.

The term of the deposit will be extended at the Customer's written consent or instruction. If the extension date is a non-business day, the extension will take place on the next business day.

A cash withdrawal fee will be charged for the withdrawal of deposits in cash as per the tariffs set by the Bank, except for deposits invested in cash.

During the effect of the deposit agreement the interest rate can't be unilaterally decreased by the Bank.

Within five days from signing the agreement, the Customer will be provided with a debit card (Mastercard Standard / Gold) with overdraft facility.

Interest is accrued on a deposit account based on a 365-day (three hundred sixty-five day) calendar year. Accrued interest is credited to the card account of the depositor.

The interests of a deposit in Armenian drams are paid in Armenian drams. In case of foreign currency deposits, interest is paid in Armenian drams or in foreign currency at Customer's choice, making necessary currency conversion into AMD at the exchange rate set by the Bank.

All disputes between the Bank and the client are subject to regulation in the courts of the Republic of Armenia. The claims/request of the client with respect to the servicing of the term deposit agreement can also be submitted to the financial mediator in accordance with the procedure defined in the Law on Financial System Mediator of the Republic of Armenia. The Bank may refuse to dispute the resolutions of the financial mediator if the property claim to the Bank does not exceed AMD 250 000 or its equivalent in any foreign currency, while the amount of the transaction does not exceed AMD 500 000 or its equivalent in any foreign currency. It means that the Bank is not able to dispute the resolution of the financial mediator, which satisfies the above-mentioned requirements.

Restrictions on the account holder to handle the balance of the account, as well as the debiting of the account without the instruction of the account holder is possible under a court resolution with the decision of the Judicial acts compulsory enactment service or tax authorities.

The Bank acts as the tax agent of an individual depositor while paying the accrued interest according to the TAX Code of the Republic of Armenia, charges income tax in the amount of 10% of income (paid interest) and transfers it to the state budget of the Republic of Armenia.

Interest is calculated from the day of investment till the day prior to the maturity date.

Funds received from third parties cannot be deposited into the deposit account.

ATTENTION

The interest on funds in your account is calculated on the basis of the nominal interest rate. The Annual Percentage Yield (APY), meanwhile, shows how much income you would earn if the interest were to be compounded to your deposit.

TARIFFS

Title	Tariffs*
Statements of account charges	
Monthly	free
Duplicate up to 6 months**	3,000
Duplicate over 6 month**	6,000
Certificate of balance related to accounts or loans**	3,000
Validation of Internal proxy**	5,000
Instructions by Telex, Fax and E-mail (yearly)	20,000
Bank confirmation of information for audit purposes**	10,000
Cash deposit into accounts (AMD/USD/EUR)	0%
Cash deposit of EUR 500 on an account	1%
Cash withdrawal from account against cash credits (deposits) for AMD/USD/EUR	0%
USD cash withdrawal from account against non-cash credits	2%
EUR cash withdrawal from account against non-cash credits	2%
AMD cash withdrawal from account against non-cash credit	0.2%
Exchange of worn out Foreign Currencies quoted by the bank	3%
Cash deposit of USD 5, 10, 20, 50 banknotes issued before 2004 and USD 100 banknotes issued before 2009***	1%
Withdrawal of USD 5, 10, 20, 50 banknotes issued before 2004 and USD 100 banknotes issued before 2009	0%

*Tariffs are presented in AMD

**VAT included

***No fee will be charged when depositing a total of up to USD 1000 per day in said banknotes.

Note: GBP banknotes issued earlier than 1 January 2016 will not be accepted by the Bank.

DEPOSIT INSURANCE

The maximum amount and the calculation method of the guaranteed deposit.

The currency structure of the deposit	If you have a deposit only in AMD at the same bank	If you have a deposit only in foreign currency at the same bank	If you have deposits both in AMD and in foreign currency at the same bank	If you have deposits both in AMD and in foreign currency at the same bank
			If the deposit is more than AMD 7 million	If the deposit is less than AMD 7 million
The maximum amount of the deposit guarantee	AMD 16 million	AMD 7 million	AMD 16 million (only the deposit in Armenian drams is guaranteed)	AMD 7 million (the deposit in Armenian drams is fully guaranteed, while the deposit in foreign currency is guaranteed in the amount of the difference between 7 million Armenian drams and the guaranteed deposit in Armenian drams)

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REQUIRED DOCUMENTS

When fixing a deposit, original documents are brought in, but copies are provided to the Bank.

Documents required from the applicant

- Passport or Identification document
- Public service number*

Documents to be filled and signed at the bank

- Terms and conditions for opening and operating a bank account for Individuals
- Specimen of signature card
- Know Your Customer form
- FATCA Compliance Form
- Notice on procedure and terms of the guarantee of deposit compensation

*Applicable only to Armenian citizens or foreign citizens having residency status and actually residing in Armenia

IMPORTANT TO KNOW

According to the law of the Republic of Armenia "On Combating Money Laundering and Terrorism Financing" and for the proper investigation of clients' profile, the Bank can obtain additional documents or other information as per the Know Your Customer principals, as well as ask additional questions during verbal communication (if need be).

According to an agreement with the United States regarding the Foreign Account Tax Compliance Act (FATCA), the Bank may request or gather additional information in order to identify the Depositor's status as a US taxpayer.

OVERDRAFT

Within five days from signing the agreement, the Customer will be provided with a debit card (Mastercard Standard / Gold) with overdraft facility.

DEPOSIT CURRENCY	OVERDRAFT INTEREST RATE	APR
AMD	Deposit rate +3%	13.24% - 16.36%
DIFFERENT	Deposit rate +5%	5.38% - 7.5%

Overdraft interests are accrued according to the nominal interest rate, while the Annual Percentage Rate (APR) shows how much the loan will cost you in case you make all payments in due time.

ATTENTION

In case of payment delay, the Bank will update the Borrower's profile in the Central Bank of Armenia Credit Register and Credit Bureaus, which can lead to a negative impact on the Borrower's credit history and cause difficulties in the process of obtaining loans in the future.

TERMS

Overdraft facility is provided with the same maturity date as the deposit and only in AMD in the amount of up to 83.3% of the Deposit when fixed in AMD, and in the amount of up to 66.7% of the Deposit when fixed in a different currency.

The Annual percentage rate is the total cost of borrowing related to the Overdraft facility for the Customer, which includes interest amounts and Customer's other payments (if any) borne in respect of receiving the Overdraft. The Annual percentage rate might change with the change of Annual interest rate, or utilization of the Overdraft facility – cash or non-cash.

Interest for utilized Overdraft shall be transferred to a card account on the same day of each month (agreed with the Customer in advance), regardless of the date of Overdraft utilization.

If there is a corresponding obligation, interest accrued on the Overdraft will be repaid at the expense of the interest paid on the card account accrued for Dynamic Deposit. The Annual interest rate is calculated on a daily basis.

Penalty interest for delay in Overdraft payments is 24%.

The customer has the right to fulfill (repay) obligations ahead of time, regardless of whether such a right is stipulated in the contract or not.

The Customer has the right to unilaterally rescind the contract on crediting without any reasoning, within 7 working days following the conclusion thereof, unless a longer time period is provided for by contract on crediting (contemplation period). In that case, the consumer is obliged to pay to the Bank the interests for using the credit amount, which will be calculated according to the Annual Percentage Rate provided for by the contract on crediting. No other compensation related to rescission of the contract on crediting may be required.

No additional documents are required for issuing an overdraft.

The overdraft interest rate is calculated based on the actual funds used.

The exchange rates published by the Central Bank of Armenia on 09/14/2023 were used for calculating the APR.

OVERDRAFT PROVISION

The Overdraft is only processed at Byblos Bank Armenia branches.

The Overdraft is disbursed through a non-cash transfer into the client's card account.

Overdraft provision is executed within a maximum period of 3 working days from the date of signing the loan contracts by the client at the branch if mandatory documents are provided.

The Overdraft is only processed at Byblos Bank Armenia branches.

The Overdraft is disbursed through a non-cash transfer into the client's card account.

Overdraft provision is executed within a maximum period of 3 working days from the date of signing the loan contracts by the client at the branch if mandatory documents are provided.

The repayment of the overdraft facility shall be done in monthly installments. Interest accrued at the date of repayment is repaid first, followed by the principal. In case there are penalties, those will be paid first.

The main factors affecting the decision to approve or reject an overdraft are as follows:

- a credit history
- b valid justification for the loan purpose
- c accuracy of the information, provided by the borrower
- d solvency of the client (financial position)
- e creditworthiness of the client (personal qualities, absence of any legal impediment).

Byblos Bank Armenia will make a decision on the overdraft application and provide it to the Customer within 7 working days.

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CREDIT HISTORY

Credit history is information about a borrower's obligations, showing their debts, payments, payment habits and/or data about their obligations and/or fulfillment of said obligations.

Credit information providers are ACRA member organizations (banks, credit organizations, insurance companies, organizations carrying out deferred payment transactions, as well as state bodies that provide information about individuals from public databases to the credit bureau in accordance with the procedure established by the Government of the Republic of Armenia), which provide information (data)about the borrower.

If there are incorrect or incomplete data in the borrower's credit history, then for the purpose of clarification and correction, the borrower, in accordance with the provisions of Article 20 of the Law "On Circulation of Credit Information and Activities of Credit Bureaus" of the Republic of Armenia, may inform the credit bureau or directly contact the credit information providers (listed above). To do so, the burrower may submit a written application to the credit bureau or apply online from the "My ACRA" portal. The process of accepting/receiving, discussing and responding to customer complaints regarding credit reports provided by ACRA, as well as actions that may follow are defined by the Dispute Resolution Procedure of ACRA Credit Reporting CJSC.

Under the Bank's internal regulations, the credit history retention period is not limited.

The study and analysis of credit history by the Bank is carried out in accordance with the minimum terms and conditions defined by the internal legal acts of the Bank. A bad credit history can serve as a basis for tightening the terms of new loans (as well as other banking services) or their non-provision at all.

Credit Score

The bank currently does not apply a credit score in lending.

Steps to improve your credit history

First, it is necessary to completely clear overdue payments. In addition, it is necessary to rule out any overdue liabilities, even for one day, with regard to current loans.

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According to the law of the RA on Combating Money Laundering and Terrorism Financing and for the proper investigation of the clients' profile, the Bank may obtain additional documents or other information as per the Know Your Customer principle, as well as ask additional questions during communication (if need be).

According to an agreement with the United States regarding the Foreign Account Tax Compliance Act (FATCA), the Bank may request or gather additional information in order to identify the Borrower's status as a U.S. taxpayer.

Information about overdrafts is also available on the website of Your Financial Informant (www.fininfo.am), which is an electronic platform that helps compare services offered to individuals and facilitates the selection of the most efficient option for you.

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When applying for a loan, the Bank will provide you with an client data sheet detailing the essential terms of the loan, in which the individual terms of the loan to be granted to you will be outlined.